CORPORATE KEY PERFORMANCE INDICATORS 2022 - 2023

REF	CORPORATE OBJECTIVE	BUSINESS PLAN OBJECTIVE	2022/23 TARGET	DIRECTOR	OWNER	EQUALITY, DIVERSITY AND INCLUSION MEASURE	Q1 RAG	Q2 RAG	Q3 RAG	Q4 RAG	2022/23 TARGET PROGRESS	EQUALITY, DIVERSITY AND INCLUSION PROGRESS
B1	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Incorporate carbon impact assessment into the assurance process, provide support to promoters to facilitate this and publish the results of the carbon impact assessments of existing schemes.	Incorporate carbon impact assessment into the assurance process Provide support and guidance to scheme promoters to help them carry out carbon impact assessments Publish the results of the carbon impact assessments of existing schemes.	Alan Reiss, Director of Strategy, Communication s and Intelligence	Patrick Bowes, Head of Research and Intelligence	Determined by delivery of improvement through capital schemes.					The training support for carbon impact assessment has all been delivered through a combination of internal and external training sessions developed for the stage 1 and stage 2 changes being introduced into the Assurance Framework - these were supported by dedicated training material. A separate briefing and training session for members of Climate Energy and Environment Committee and Transport Committees was held June. In addition to this dedicated 1 to 1 training and briefing sessions with held with local authority portfolio leads – such as Leeds. Activity into Q3 is now transitioning into business as usual as the Carbon Impact Assessment (CIA) has now formally adopted the CIA from Outline Business Case appraisal through to Full Business Case. Going forward consideration will need to be given the resources required to manage and minatain the carbon appraisal toolkit and manage future updates in Assurance Framework guidance - thw orking preseumption is that this responsibility will sut with the Research and Intelligence team. The responsibility for applying the toolkit in project appraisal now sits with the PMA team who are procuring additional training resource enable PMA staff to cover carbon specific appraisal this follows a recent ILB decison that no dedicated appraisal resource for carbon will be needed - PMA and Research and Intelligence will continue work jointly on teh development of carbon appraisal.	Incorporation of new carbon guidance and toolkit into Assurance Framework appraisal and business development will allow for much earlier alignment of projects to Climate Plan and actively shape the options developed by sponsors – the new stage 1 Strategic Outline Business Case (SOBC) assessment will also allow for wider environmental and inclusion considerations to be assessed as well using a doughnut economics analysis approach as well.
B2	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Reduce carbon generation in Combined Authority facilities and buildings through lower energy use and increasing the proportion of waste recycled.	10% reduction in energy use At least 30% of waste is recycled Contribute to savings against corporate carbon emissions (2019/20) baseline of 1072 tonnes.	Dave Pearson, Director of Transport Operations and Passenger Experience		Improve air quality in West Yorkshire by reducing carbon dioxide and methane emissions from waste disposal by reducing amounts burnt or sent to landfill - Reducing carbon dioxide and nitrous oxide emissions from waste and energy production will contribute to better air quality in areas of deprivation, which typically have higher levels of these gases.					Wellington House, Leeds and Bradford Solar Photovoltaic (PV) arrays now online and delivering improved savings. For example, July -Sept 2022 comparison with same period 2019 Leeds Bus Station: 41% reduction, Bradford Interchange: 36% reduction, Wellington House: 31% reduction. Waste management continues to deliver waste reductions. Recycling rates steady at c. 40% With regard to recycling in Bus Stations, in November recycling rates remained steady at 38%, Bus Station Managers asked to ensure encouragement recycling facility is well publicised and visible Funding has been allocated from the Climate and Environment Plan A programme of works to increase Solar PV on Combined Authority property will be submitted to the Assurance Process in January with an anticipated date of approval in March, with an anticipated start on site in Summer 2023	Increase in delivery of renewable energy contributes to regional improvements in environment (air quality) which is generally worse in areas of deprivation.
В3	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Complete delivery of Social Housing Decarbonisation Fund Wave 1 programme – modifications to existing social housing to improve energy efficiency; a consortium programme of 9 local housing associations, coordinated by the Combined Authority	Facilitate the delivery of retrofit improvements for up to 1316 homes through partnership working with 9 registered providers by 31st March 2023	Liz Hunter, Director of Policing, Environment and Place	Kate Thompson, Head of Economic Implementati on	Reduction in fuel poverty for up to 1316 households in social housing provision					Completed installations are now tracking at 470 properties ahead of the forecast of 418, of which 188 have received EPC C certification which is required to receive the grant. Despite good progress there is the potential for 400-500 properties to be at risk of not completing or achieving the EPC C rating by March 2023. Mitigation options have been discussed with the Department of Business, Energy and Industrial Strategy (BEIS) and a recovery plan is being developed for potential implementation Winter 2022. In response to the challenges in delivering SHDF Wave 1 and the current cost of living crisis; £5m of Gainshare has been allocated to SHDF Booster enabling social housing providers to target those tenants most at risk of fuel poverty with insulation and renewable energy solutions. Programmed to deliver improvements to 1786 properties by March 2024, 62 properties were completed in December.	The consortium will measure in particular the improvements to those tenants who are retired and more vulnerable to ill health as a result of fuel poverty. Social housing tends to have a higher proportion of: Lower income population; BAME communities; older occupants Measures therefore, to increase energy efficiency and reduce cost has the potential to benefit these groups more.
В4	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Complete delivery of Retrofit Hub pilot (Community Renewal Fund) – feasibility work to design energy efficiency measures for housing stock which is difficult to retrofit.	Facilitate the creation of 100 whole house plans and a toolkit of retrofit designs for hard to treat pre-1919 stone terrace properties in Manningham by 30th June 2022	Liz Hunter, Director of Policing, Environment and Place		Provision of energy efficiency advice for up to 100 households in one of the most deprived wards of Bradford to assist in reduction in fuel poverty. Linkage to skills advice for green jobs training as part of same project (led by Economic Services).					Project closed on 30 November 2022. 150 whole house surveys have been completed & posted to residents - an over-achievement against this KPI target. The Lead Authority approved an extension to the timescales for the project in 2022. Of the 150 whole house plans posted to the residents, only 9 residents engaged with the follow-on calls with the Retrofit Coordinator The project has supported 5 adult learners, who have completed the retrofit module and provided positive feedback. This is the total number of learners for the project out of 40 targeted. The Evaluation Report has been finalised and details the total costs for any future retrofit instalments and the expected CO2 savings that can arise from the 150 homes surveyed Learnings from the scheme have been presented to the Place Committee and Climate Committee in January 2023. Learnings will also be used to help inform the Better Homes Hub programme.	Translation support was put in place for residents who do not speak English as a first language through the utilisation of Manningham Housing Association (MHA) volunteers and translated materials 150 residents/homeowners (mostly from low income, BAME communities) have been given free energy efficiency advice during the completion of the surveys, to help improve the thermal performance of their homes. The provision of free skills training was widened to allow adult learners across West Yorkshire to register and complete the free Retrofit Module
В6	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Ensure all fossil fuel usage continues to be purchased from renewable sources.	Gas and electricity supply contracts are from renewable sources	Dave Pearson, Director of Transport Operations and Passenger Experience	Mark Gregory, Head of Assets	Improve air quality in West Yorkshire by buying energy from sustainable sources					Gas and Electricity contracts provide for 100% renewable energy Negotiations for the renewal of energy supply contracts from 23/24 are under way. This will maintain the principle of 100% renewable source suppliers.	This is a qualitative rather than quantitative assessment as it is difficult to assess the regional and local air quality improvements from national. Typically renewable energy is described as that received from such industries as solar, wind, hydro, geothermal and biomass but may also include some carbon offsetting from industries and activities such as forestry management (tree planting etc).

В7	SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Replace the CA's existing diesel vehicles with electric vehicles in 2022/23		Dave Pearson, Director of Transport Operations and Passenger Experience	Mark Gregory, Head of Assets	Yorkshire by reducing carbon monoxide and nitrous oxide from vehicle emissions		had li procu small unfor	a delivery date scheduled for October 2022 is still unfulfilled and we have limited response to our order from the supplier. Discussions with urrement are taking place to find a way forward, for example by purchasing ill numbers of vehicles from differing suppliers as they become avainlable, ortunately the global shortage of electric commercial vehicles and peak stry demand is still an issue.	the new electric vehicles are in use. Once received the electric vehicles will save the annual emissions of the current diesel fleet.
В8	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	Implement the actions from the Carbon and Environment Action Plan.	Climate and environment plan prioritisation (Quarter 1) Launch Energy Accelerator targeting private sector investment (Quarter 1), Launch Better Homes Hub targeting public/private sector investment (Quarter 3)	Liz Hunter, Director of Policing, Environment and Place	Alison Gillespie, Head of Place and Environment Policy	The plan focusses on a just transition to net zero and so priority will be given to interventions that support our deprived communities. The delivery of the plan and the interventions will focus on the investment priority outcomes and will be reported through the state of the region report e.g. rates of fuel poverty, residents and businesses at risk of flooding and access to green spaces.		priori Com level Deve 2022 delivi progr Stratit Septe proce deve reque Interr Work Effici deve team	If the high-level actions from the Climate and Environment Plan have been rithe of Galinshare funding via Carbon Energy and Environment mittee (CEEC) and LAs. Strategic Assessment covering seven of the high-lactions approved 16 June 2022, includes Better Homes Hub. elopment funding of £836k approved by Combined Authority on 22 July 2 to allow development activity to continue at pace and resource for very to be secured. This funding is almost all committed, and delivery / gramme development posts filled. tegic Outline Case (SOC) for the seven high-level actions considered at 28 tember 2022 Programme Appraisal Team (PAT) but not approved so now reeding with individual business cases on the 7 priorities, further elopment funding secured at 21st October Combined Authority as a change lest. The Better Homes Hub Team in place and pilot projects being identified. It knogoing with Leeds on the PM busuiness counil project. Energy ciency and Carbon Reducation Framework in advanced stages of elopment. Better Neighbourhods programme - SOC submitted to appraisal n, delivery model agreed with DoDs. Skills and Business Support grammes being led by other teams.	programmes being brought forward from the Climate and Environment Plan. Equality Impact Assessment (EqIA) produced for the Strategic Outline Case. Stage 1 and 2 EQIAs submitted as part of Better Neighbourhoods project documentation. This is a grant funding programme for local communities and beneficieries will include harder-to-reach and disadvantaged communities (including 10% most deprived as per IMD).
В9	BUILDING A SUSTAINABLE, NATURE RICH & CARBON NEUTRAL REGION	To encourage and incentivise the CA's supply chain to minimise their carbon impact.	Carbon impact considerations to form part of all procurement strategies over £60k	Angela Taylor, Director of Finance and Commercial Services	Faye Barker, Head of Commercial	Procurement strategies are required to include their EDI implications		impa requi prior Goin	of procurements completed during Q1, Q2 and Q3 have included Carbon act considerations. Prior to the KPI being developed, this was not a uirement and the majority of procurements concluded in Q1 were initiated to this. In groward carbon impact considerations will form part of all procurement tegies over £60k.	Equality Impact Assessment (EqIA) screening templates are completed for all procurement exercises.
C1	CULTURE, SPORT &	Progression of British Library North business case through the Assurance Framework.	Approval of 1 Outline Business Case by 31st March 2023	Liz Hunter, Director of Policing, Environment and Place	Kate Thompson, Head of Economic Implementati on	Creating an inclusive and diverse learning and cultural space for all of the region		Delay Offici move A cor where evalu proje	seyed due to cost escalation and consequential need for programme review pars are working proactively alongside all partners & looking at options to re the project forward to the next stage. Imprehensive all parties technical workshop took place on 10th Jan 23 re all options and delivery routes have been reconsidered. A detailed uation of the issues raised will now be appraised and the approach to the ect reprofiled. This is likely to now include elements of permanent works gside a reduced temporary scope of works.	Delayed due to cost escalation and consequential need for programme review. The private sector owner of Temple Works (the preferred location of the BLN facility) is working with the CA and LCC as funding partners to ensure there is a comprehensive programme of EDI work streams to social inclusion and mobility in the Holbeck communities benefit from the project.
С3	CHAMPIONING CULTURE, SPORT & CREATIVITY	Develop and implement a Creative New Deal and shape interventions to deliver it to support in part more inclusion and diversity in the region.	Culture framework developed with a planned pipeline of work created by Autumn 2022. To enable increase in % participation in culture events from people from diverse and disadvantaged backgrounds.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Phil Witcherley, Head of Business, Innovation, Skills and Culture Policy	Culture framework developed with a planned pipeline of work created. To enable increase in percentage of participation in culture events from people from diverse and disadvantaged backgrounds. [% target to be selected as part of the culture framework development]		22, L Kirkle Leed 2nd t Jan 2 Wake Strate A pip was s Justif	ure, Heritage and Sport Framework approved by Culture Committee in Nov LEP and CA in Dec 2022. Iees Year of Music 23 Approved through assurance and CA. ds 23 WOW Barn development approved through assurance and CA (with tranche funding pending Culture Heritage and Sport committee approval 2023). seffield Year of Culture Strategic Assessment submitted, and passed tegic Assessment in Jan 2023. peline Culture and Creative Industries Skills and Business support scheme submitted for Strategic Assessment in January 2023, with a Business iffication Case to be submitted for PAT Approval by April 23.	was made available for public engagement in 4 languages, and easy-read format, with Braille and BSL available on request. The framework includes the following EDI ambition: "Everyone in West Yorkshire can enjoy culture, heritage and sport, and no one will face barriers due to age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex, sexual orientation, or socio-economic background." The framework includes the following EDI evaluation metric: "The number of people engaging with culture, heritage and sports activity (including young people), and whether they reflect the diversity of our communities." A pipeline of work is in progress - (3 x business cases approved, a further Skills and Business support scheme progressing through assurance) with strong EDI targets, and includes continuation EDI-focussed programme the Mayor's Screen Diversity Programme.
C4	CHAMPIONING CULTURE, SPORT & CREATIVITY	Establish a Creative Catalyst to help drive growth and establish an ecosystem for creative businesses.	Support 100 Creative and Cultural industries businesses.	Phii Witcherley, Director of Inclusive Economy, Skills and Culture	Head of Trade & Investment	Within the target, support over 50% of these businesses from disadvantaged/ diverse backgrounds or hard to reach communities.		30 bu 942 c Film 2021	susinesses currently on Creative Accelerator. susinesses currently on Export Labs. days of work across 13 businesses and 22 projects supported via TV and Development Fund. 1-22 Mayor's Screen Diversity programme (Beyond Bronte's) completed very with 80 participants completing the programme	The Mayor's Screen Diversity Programme supported 58% women, 50% BAME and 33% people with disabilities and runs until September 2022. Export support – tendered. Creative Collectives will boost creative ecosystem by supporting a bespoke programme of diversity focussed events, ie Leeds Queer Film and TV Festival and other districts events. For the Mentoring scheme (currently out to tender), there is a strong focus on diverse talent to assist those from underrepresented backgrounds to seek support from relevant industry figures to support their career progression.

Procurement of electric vehicles delayed. Order placed for electric vehicles
with a delivery date scheduled for October 2022 is still unfulfilled and we have
the new electric vehicles are in use. Once received the

Contribute to improved air quality in West Yorkshire by reducing carbon monoxide

Replace 6 vehicles

Dave Pearson,

BUILDING A

E1	EMPOWERING OUR COMMUNITIES, TOWNS AND CITIES TO THRIVE		% of areas of high Indices of Multiple Deprivation with access to a 30 minute or more frequent bus service Progression of 10 Business cases through Assurance Framework to enable 1200 new homes on brownfield land by 31st March 2023	Dave Pearson, Director of Transport Operations and Passenger Experience	Edwin Swaris, Head of Mobility Services	Assess demographics of each area of multiple deprivation. Projects undertake Equality Impact Assessment's Identify developments that contribute in areas of Indices of Multiple Deprivation.		Bus network remains unstable due to funding uncertainties – current Government funding expires in March Bus service reductions in October but no significant changes since then Cost pressures are affecting CA and bus operators – reported to CA, TC and FRCC August Update: On 18 August Department for Transport announced additional funding for six months. The new funding will help to stabilise the bus network, but this will be subject to negotiation with bus operators. If the service cuts are implemented by bus companies, areas of the communities lose connectivity. Q3 1. No OBCs approved at Committee approval in Nov. 618 homes progressed through Committee approval. 2. No Full business cases recommended at Programme Appraisal Team (PAT) to go to Place Committee in January 23 for approval (174 homes). Of the 618 homes achieving approval in Q3, approx. 124 are anticipated to be affordable across a range of fenures.
1	TOWNS AND CITIES TO THRIVE	on brownfield land which can demonstrate a market failure, and a Benefit Cost Ratio of 1.		Environment and Place	Economic Implementati on			steps. The programme has secured an additional £22m Government funding, therefore the output target has increased over the lifetime of the programme to unlock a further 900 – 1,855 new homes by March 2025.
E3	EMPOWERING OUR COMMUNITIES, TOWNS AND CITIES TO THRIVE	Prepare new policy and maintain existing policies as part of the Strategic Economic Framework including consultation where relevant (ensuring good reach and consideration of EDI).	West Yorkshire Housing Strategy to be approved (Quarter 4). West Yorkshire Nature Recovery Strategy to commence (Summer 2022) West Yorkshire Low Emissions Strategy updated (Quarter 4). Flood Review (refresh complete - Quarter 4).	Liz Hunter, Director of Policing, Environment and Place	Policy	New policies / plans include how to improve the quality of place for people in disadvantaged communities and from diverse backgrounds. Where consultation is to be undertaken, focus on engaging with people from diverse groups. The policies will contribute to the investment priority outcomes and will be reported through the state of the region report for example access to green space from disadvantaged communities (just over a fifth of West Yorkshire's population have easy access to local natural greenspace), and properties at risk of flooding (around 4% of residential properties in West Yorkshire fall within a flood zone).		West Yorkshire Housing Strategy – consultant appointed for phase 1 (evidence). Scope of strategy under review. Strategy will not be delivered this financial year to unforeseen in-year pressures / opportunities (Strategic Place Partnership with Homes England and Investment Zones and prioritisation of programme development activity such as Housing and Employment Accelerator Funds). Guidance still awaited from government on Local Nature Recovery Strategy (LNRS). Strategy to be rolled forward to next financial year. We are proceeding with the data scoping for this project as Policy Officer now in post. Flood Review refresh – commencement delayed due to a lack of resource (diverted onto Climate and Environment Plan Wave 1 project development). However Policy Officer now recruited (start in post Q4). Dementia-ready Housing Task Force is set up and is to commission a West Yorkshire dementia strategy as part of the Housing Strategy.
E4	EMPOWERING OUR COMMUNITIES, TOWNS AND CITIES TO THRIVE	Build integrated place- based pipelines and secure funding that further our inclusivity and levelling up ambitions (aligned to capital and revenue funding opportunities).	Spatial Priority Areas - further definition and enabling, inc. strategic partnership with Homes England by Quarter 2, Secure 120million flood risk management funding (Government and other partners, Quarter 1) Design quality (review completed of 60% TCF schemes by Q4, SPA sites identified for design support 03, Safer parks design guidance completed Quarter 3. Digital Infrastructure (Gigabit-capable broadband) pipeline developed, and funding	Liz Hunter, Director of Policing, Environment and Place	Alison Gillespie, Head of Place and Environment	New interventions to support people in disadvantaged communities and from diverse backgrounds. The interventions will contribute to the investment priority outcomes and will be reported through the state of the region report, for example access to green space from disadvantaged communities (just over a fifth of West Yorkshire's population have easy access to local natural greenspace), properties at risk of flooding (around 4% of residential properties in West Yorkshire fall within a flood zone) and internet and mobile coverage.		entered CA Assurance. £7.1m allocated to the NFM Programme with delivery commencing in 2023/24. Worked with partners to refresh the programme and align with newly emerging funding opportunities for central government. Strategic Place Partnership with Homes England progresing, Business Plan in final development and consultation stages, private session held with Place Committee and Terms of Reference for the SPP Board drafted. Safer Parks (for women and girls) research project fieldwork is complete. Analysis is ongoing and proposal for a pilot scheme in West Yorkshire being developed. Spatial Priority Areas (SPA) engagement with local authorities on priorities for support to advance delivery of SPAs is complete, evidence will feed place and infrastructure programme development activity. Strategic Assessment in development. Transforming Cities Fund (TCF) schemes – about 40% schemes reviewed to date. Digital Infrastructure – Approval granted for the use of Broadband Gainshare to recruit a new Programme Development Lead (recruitment live). Digital Officer appointed to start in post quarter 4.
J1	DRIVING ECONOMIC GROWTH & INNOVATION TO ENABLE GOOD JOBS	Fair work charter launched and business sign-up to charter.	Consultation undertaken March/April 22. Charter launched summer 22.	Alan Reiss, Director of Strategy, Communication s and Intelligence	James Flanagan, Lead Policy Manager	Consultation is representative (EDI data collected and analysed) EDI commitments for employers embedded into charter		Analysis of consultation responses undertaken in-house and considered by Steering Group in July 2022. Due to capacity constraints within the procurement function, a delay in commissioning specialist support needed for the next phase, including finalising the Charter content (ensuring it is relevant to SMEs – a key issues highlighted in the consultation) and implementation design. Following confirmation at the end of September that Contract Standing Orders were amended and a compliant procurement exercise undertaken, which enabled the commissioning of consultants to help finalise the Charter. Recommendations are due by mid-April on the final Charter content and sign up process.

DRIVING ECONOMIC GROWTH & NNOVATION TO ENABLE GOOD JOBS	Develop a pipeline of new business interventions that meet our strategic needs and address the challenges of the region.	Investment plans for business and innovation developed by Autumn 2022 that meet the needs of the region in partnership with the business community.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Phil	New measures developed to include a focus on businesses led by people from diverse and deprived backgrounds. Improving productivity and access to good jobs, will support the investment priority outcomes and will be reported through the state of the region report e.g. quality of work	Enterprise West Yorkshire and the Business Productivity Programme are in delivery. Business West Yorkshire (working title) and West Yorkshire Innovation Support programme approved by Combined Authority in October 2022. Enterprise Programme and Digital Transformation (led by Leeds City Council) in assurance process, to go to CA in February 2023. Export Support and SME Knowledge Transfer being taken through SPF funding route, in addition to an open call to support innovation. An Open Call for innovation projects is being developed. Pilot Mayoral challenge competition launched.	Growth service have been monitoring interactions with diverse and deprived groups. We have written in more robust monitoring into all of the new strategic programs
GROWTH & INNOVATION TO ENABLE GOOD JOBS	Deliver a revised and refreshed Growth Service model, with greater focus on reaching a more diverse range of SMEs (including social enterprises and coops), and with an enhanced approach to using data & intelligence to target support at specific groups and in specific districts.	3,000 SMEs supported .	Phil Witcherley, Director of Inclusive Economy, Skills and Culture		10% with at least one BAME decision- maker 15% with at least one Female decision- maker 25% in 20% most deprived on IMD	3514 SME's Supported 117% of Annual Target, which demonstrates ongoing high demand for support from businesses, including on energy costs, energy efficiency and other cost of doing business pressures. The new emergency energy grants scheme launched in November 22 has definitely contributed to the uplift in business enquiries and assists this quarter. A business case has progressed through the CA Assurance Framework to implement ongoing improvements to the service from April 23 in terms of reach, visibility, product range and use of digital tech.	BAME decision-maker 25.0% Female decision-maker 48.7% 20% most deprived 33.4% Protected characteristics data now being collected for all business support enquiries & interactions. The above figures on ethnicity and gender relate to the businessperson leading the enquiry / interaction with the service. This is typically the business owner or another key decision-maker in the business. Good progress to date on all EDI targets, but recognise more still needs to be done to broaden the reach of the service, and that this is a 'benchmark' year for collecting the data. The release of ethnicity data from the recent Census will also help with target-setting and benchmarking.
DRIVING ECONOMIC GROWTH & INNOVATION TO ENABLE GOOD JOBS	Support firms to recover, build resilience and grow in response to the ongoing impacts of COVID-19, EU Exit & global events through access to finance and good quality advisory support (public and private).	1500 SMEs supported intensively to build resilience and grow.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Henry Rigg, Head of Business Support	25% in 20% most deprived on IMD	1189 SME's supported On target to meet or exceed the KPI, particularly as the businesses that receive the emergency energy grants in Q4 will contribute to it. Other grant programmes will complete in Q4 which will also contribute to the target e.g. BGP, Connecting Innovation and ReBIZ. Support is being provided to businesses with access to finance, innovation and tech adoption, business planning, resource efficiency, sustainable & active travel, and business start-up.	26.2% in 20% most deprived on IMD Decent progress to date on engaging with those businesses located in the 20% most deprived parts of the country as set out by the Indices of Multiple Deprivation.
DRIVING ECONOMIC GROWTH & INNOVATION TO ENABLE GOOD JOBS		500 pre-start & start-up firms supported.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture		50% Female, 20% BAME (30% for Workstream 3), 3% of people supported on the Programme will self-declare as Disabled (for Workstream 3 of the programme, the figure will be 5%).	580 pre-start & Start-up firms supported 116% of annual target The LA-employed Start-Up Managers are now well-established in post and are driving new clients to the support available from the programme. A broader range of referrals are now being received via the private and third sectors, as well as via complementary products such as ADVenture and Start-Up Loans. Recent figures show that WY has one of the country's highest takeup rates for Start-Up Loans, which could be part-attributed to the additional level of start-up advisory support on the ground in the region via Enterprise WY.	Female 60.6% Ethnic Minority 62.7% Disability 11.9% Good programs to date on meeting the EDI targets, which are set out clearly in the contracts with the main providers on the programme. Referrals into the programme from the supply chain of the primary contractors are contributing to the progress to date. These include Inspired Neighbourhoods, Airedale Enterprise Services, the Opportunity Centre, Barca Leeds and Paddock Trust.
ENABLE GOOD JOBS	Develop a compelling narrative for Innovation in West Yorkshire to secure a future innovation deal opportunity which builds on the strengths and opportunities of the entire region (distinct towns, cities and places and pe	Agreed by Autumn 2022.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Phil Witcherley, Head of Business, Innovation, Skills and Culture Policy	New measures in the deal to be developed to include a focus on businesses led by people from diverse and deprived backgrounds. The deal will focus on sectors that have wider societal benefits, such as health technology that ultimately supports improved health outcomes. Targeting innovation investment across the region in driving up improved EDI outcomes which will be reported through the state of the region report e.g.	Govt position moved away from Innovation Deals. Focus on lobbying for additional investment whilst at the same time working more collaboratively with innovate UK to secure more business investment in WY: Action Plan with IUK being developed and launched in Feb 2023. Launchpad application to support cluster development submitted in November 2022. Preparing for IZ opportunity.	Focus of all narrative is around inclusive innovation and ensuring interventions and investment deliver this. Explicit focus in IUK Action Plan on EDI.
DRIVING ECONOMIC GROWTH & NNOVATION TO ENABLE GOOD JOBS	Improve the export performance of the region and encourage businesses to internationalise	350 businesses assisted with overseas trade initiatives.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Head of Trade & Investment	Targeting 10% of businesses supported be those that are traditionally excluded from export activity, e.g. female owner/ operated and BAME led businesses.	42 businesses assisted by Trade and Investment via initiatives like the Alibaba Group and UK Israel Free Trade Agreement roundtables and Export Academy sessions. A number of trade initiatives which relate to the new international trade strategy will assist this target to be met in 2022/23.	includes the delivery of interventions that assist businesses that are disadvantaged or disproportionally impacted by the new trading environment, ie female led

			2,000 jobs created and safeguarded.			Targeting all new jobs created to be paid above the national average salary.			1198 jobs created and 50 safeguarded at the end of Q2.	New and safeguarded jobs relate to 9 projects successes.
	DRIVING ECONOMIC GROWTH & NNOVATION TO ENABLE GOOD JOBS	Attract, grow and retain investment in West Yorkshire		Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Head of Trade & Investment	G ,			We forecast hitting target as the enquiry pipeline remains strong, with an investment project creating 1,000 jobs due to be claimed in Q3 as a result of the Mayor's successful mission to India. Investor confidence remains a concern given economic volatility and rising costs, though the declining pound may increase the UK's attractiveness for US investors in particular, who account for over 50% of project successes to date.	2 of the 9 project successes have landed outside of Leeds, in Kirklees and Bradford. 8 of the 9 projects successes are the result of foreign owned new investments and expansions, with 5 linked to US investors. Average salaries for all new jobs created are above the national average.
	DRIVING ECONOMIC GROWTH & INNOVATION TO ENABLE GOOD JOBS		Launch of fund and Investment Programme by Foresight 250 Jobs created over the life of the fund, 200 Jobs safeguarded. 21 businesses invested in with target to become net zero by 2038.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	James Briggs, Head of Commercial Developmen t & Investment	The Fund will be an Ethical, Social and Corporate Governance Fund, with applicant businesses being asked to complete an ESG questionnaire to measure their credentials across a broad range of measures including: - Environmental impact and track record - Whether the business is an accredited Real Living Wage employer - The gender and ethnicity of employees - The gender and ethnicity of Board Members The following KPI's will be monitored. - % of boards that are all female teams - % of boards that are all male teams - % of boards that are mixed gender teams - % of boards with BAME representation - % of boards with 100% BAME representation			Limited Partnership Agreement signed in July 2022. 52 investment opportunities were received in the last quarter (to 30 Sep 2022) and the fund manager has met with 16 businesses, issuing 3 offer letters. The first £2m investment from the fund is to support the growth of an ecommerce business that sells trees and shrubs from its nursery in West Yorkshire to customers nationwide and a press announcement will be made imminently. Over recent years the company has grown rapidly due to the strengthening of the e-commerce horticultural market. This is a high growth company that boasts a unique proposition with the potential to build and consolidate new markets. With Foresight's support in terms of funding and experience in helping entrepreneurs scale and professionalise their businesses, the company is expected to grow significantly in the next few years, helping to create a significant social and economic boost for West Yorkshire. A further 2 businesses have progressed to final offer stage this quarter (Sep 2022); further details will become available at the next quarterly update on 14 March 2023. The official Launch took place on 10 Nov with 120 stakeholders attending, including the Interim Chair of the Leeds City Region Enterprise Partnership The fund manager has opened a new office in Leeds specifically to service investment in the region. WYCA has also introduced potential investee companies and the fund manager met with the Leeds LEP Trade and Investment Team and Local Authority Growth Managers in Oct 2022.	52 opportunities have been reviewed by the fund manager; of these: First investment has a mixed gender senior management team - Female Managing Director and Male CEO 40% of referrals are from businesses with mixed gender or all female senior management teams No data is available for BAME representation but further information will become available in subsequent quarterly reports for 2023 Fund Manager has attended networking events across the region to engage stakeholders including Fund Her North, Nexus Connect Incubator, speaking at British Business Bank Raising Equity Conference and WYCA SME Support Network Launch in Bradford.
S1	SUPPORTING COMMUNITY SAFETY & ACCOUNTABLE, PROACTIVE POLICING	Delivery of the Mayor's Police and Crime Plan: Strategies (including Women and Girls).	Establish Mayoral strategies on the Safety of Women and Girls, West Yorkshire Place, Responding to Multiple and Complex Needs, Vulnerability and Safeguarding, Victims and Witnesses by March 2023.	Liz Hunter, Director of Policing, Environment and Place	Head of Policing and Crime	Public consultation is representative of the communities in West Yorkshire (Equality, Diversity and Inclusion data is collected and analysed) Strategies have core EDI theme, mirroring the Police and Crime Plan including tackling racial disparities.			Safety of Women and Girls Strategy was published in Nov and we are now moving into delivery phase. Victim & Witness Strategy has moved into external consulation with partners including LCJB. Safer Places strategy likely to be integrated into the new Pol, Env & Place Directorate workstream to create a more holistic approach. Reducing Vulnerability and Multiple & Complex Needs likely to slip into 23/24, however minimal reputational risk.	Commissioning Strategy Co-design includes ensuring our commissioning approach is fair and equal, furthers equality, diversity and inclusion and does not disadvantage communities
S2			Implement new performance framework for Police & Crime plan (as set out in the Police and Crime plan.)	Liz Hunter, Director of Policing, Environment and Place	Julie Reid, Head of Policing and	Monitoring police force representation: Increase proportion of workforce from ethnic minorities Increase proportion of female officers Monitor ethnic disparities in police activity and hold the Chief Constable to account where these are identified			Revised Performance Framework for the Police and Crime Plan 21-24 implemented through the performance monitoring report and the Performance Scrutiny Meeting (PSM). Priority dashboard taken to Partnership Executive Group to facilitate partner co-ordination and oversight. Performance reporting presented to the Partnership Executive Group (14/10/22) and the Police and Crime Panel (07/10/22), in public.	Workforce paper details progress against Mayoral recruitment pledge. Analysis of disproportionate protected characteristics police activity scrutinised at Community Outcomes Meetings and PSM. Increase proportion of workforce (officers) from ethnic minorities – 7.5% at Sept 2022. A 0.6% increase on previous 12 months (Sept 2021). Increase proportion of female officers – 38% at June 2022. A 1.3% increase on previous 12 months (Sept 2021).
S3	SUPPORTING COMMUNITY SAFETY & ACCOUNTABLE, PROACTIVE POLICING	Commission targeted services to improve community safety and support victims of crime.	Commission evidence-based services for victims which represent value for money, focussed on outcomes, and hold providers to account.	Liz Hunter, Director of Policing, Environment and Place	Julie Reid, Head of Policing and Crime	To establish a key set of Equality, Diversity and Inclusion performance measures, ensuring our services meet needs of diverse users.			EDI performance monitoring reviewed and aligned to Equality Impact Assessment Toolkit.	A new Equality Impact Assessment Tool for Policing and Crime funded providers has been created and published. The toolkit has been developed to help providers consider the actual or potential effects of activities, services and decisions on people and communities and analyse and make more considered decisions about changes to service delivery, policy, and practice. The toolkit has been showcased at a example of good practice with the Association of Police and Crime Commissioners (APCC). This will be included in APCC Race Disparity Toolkit, in the APCC Knowledge Hub and inform the updated Equality Framework.

\$4	SUPPORTING COMMUNITY SAFETY & ACCOUNTABLE, PROACTIVE POLICING	Through the Violence Reduction Unit, identify, understand and respond to tackling serious violence	Ensure delivery of Home Office VRU key aims to support a reduction of serious violence with an early intervention, public health approach. £129.5M expenditure.	Liz Hunter, Director of Policing, Environment and Place	Jackie Marsh, Director of the Violence Reduction Unit	Monitor VRU Early Intervention programme attendee figures and reach. VRU Decision making include EqIA's VRU engagement is representative of the community. The Community are involved in VRU decision making.		Delivery of the Violence Reduction Unit (VRU) response strategy 22/23 is on track with a number of delivery programmes continued and new projects up and running. Home office Q3 returns are being progressed for the Jan 23 deadline. VRU Community advisory group is scheduled to meet in February. So far to date in this financial year 11,422 young people under 25 reached and 406 over 25's reached (not including Q3). All VRU decisions have an EQIA. The Community advisory group is represented on key decision making boards and membership reviewed and refreshed to continue achieving representation. This years Response Strategy continues to drive our work and the Delivery plan is on track. The team have just completed a new Needs assessment and Response strategy which will drive the work of financial year 23/24. Budget discussions are taking place for this given the reduced budget in 23/24 to £4.3m. In terms of partnerships we have moved to a more thematic way of framing our Partnership Delivery Group Meeting, to ensure we have the right representation at each meeting. A health check is commencing in Quarter 3 to ensure all structures are fit for purpose. All VRU decision papers are accompanied with an EQIA. Our engagement strategy gis in place one of a number of community showease events continue to take place, next one is 23 January. Our community engagement strough our Community showcase events continue to take place, next one is 23 January. Our community engagement strough our Community showcase events continue to take place, next one is 23 January. Our community engagement also continues to take place, next one is 23 January. Our community engagement also continues to take place, next one is 23 January. Our community showcase events continue to take place, next one is 23 January. Our community showcase events continue to take place, next one is 23 January. Our community showcase events continue to take place, next one is 23 January. Our community showcase events continue to take place, next one is 23 January. O
Т1	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSED TRANSPORT SYSTEM	Meet the Transforming Cities Fund Annual Expenditure target.		Dave Haskins, Director of Transport Policy and Delivery	Mark Ramsden, Head of Transformin g Cities Fund	Projects that the Equality impact Assessments Projects develop inclusive stakeholder plans that include a variety of accessibility groups, community groups, user groups, etc Users are engaged throughout design and delivery stages, and into operation of new facilities where required Schemes are designed to best practice and design standard.		22/23 financial year forecast: £43,142,915 Continue to push partners to provide accurate project forecasts TCF team collating more realistic forecasts, but reliant on accuracy of partner information Inflation review has caused slippage to milestones and also movement of spend profiles in order to undertake the prioritisation exercise All except 2 schemes have EQIAs completed. Team working with portfolio Management and Appraisal on EQIA mapping against Assurance Framework – guidance and expectations All schemes working through assurance stages require updated EQIA's in business case - programme team ensuring this takes place
Т10	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM		Transport 2022/23 spend achieved in accordance with agreed target of £90m (WY+TF)	Dave Haskins, Director of Transport Policy and Delivery	Dave Haskins, Head of Transport Implementati on	N.A. – objective is spend only		-West Yorkshire Plus Transport Fund: £29,664,313 -Leeds Public transport Block (CA Legacy projects): £696,397 -Active Travel: £2,671,396 -New Station Fund: £3,731,910.23 Total: £16,992,739 *these figures are up to date, but not all quarter claims have been received or processed as yet. Rated amber because it is behind the spend trajectory, and there are wider risks due to pressures on resources generally Currently we are reviewing the West Yorkshire Plus transport Fund through the inflation review with a view to pause and pipeline projects to release funding back into the programme. Q3 Update: -West Yorkshire Plus Transport Fund: £46,041,528.67 -Leeds Public transport Investment Programme: £1,724,870 -Integrated Transport Block (CA Legacy projects): £2,941,000 -Active Travel: £3,121,425.19 -New Station Fund: £3,731,910.23 (no change from Q2 – White Rose scheme has fully spent)
T11	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Continue delivery of transport infrastructure projects / programmes.	15 x Outline Business Cases approved 14 x Full Business Cases approved 5 x projects start on site 1 project complete on site	Dave Haskins, Director of Transport Policy and Delivery		Projects develop inclusive stakeholder plans that include a variety of accessibility groups, community groups, user groups, etc		3 x Outline Business Case approved 2 x Full Business Case approved 3 x projects started on site 8 x projects completed on site Q3 update: 4 x Outline Business Case approved 2 x Full Business Case approved 2 x Full Business Case approved 5 x projects started on site 9 x projects completed on site RAG is still green as the bulk of approvals (7 OBCs and 11 FBCs) are expected in Q4.

T2	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Continue development and delivery of Transforming Cities Fund programme projects.	1 project complete on site	Dave Haskins, Director of Transport Policy and Delivery	Mark Ramsden, Head of Transformin g Cities Fund	Projects undertake Equality Impact Assessments Projects develop inclusive stakeholder plans that include a variety of accessibility groups, community groups, user groups, etc Users are engaged throughout design and delivery stages, and into operation of new facilities where required Schemes are designed to best practice and design standards		Continue to work with project teams to set out accurate project forecasts. Programme prioritisation process could have an impact on spend going forward, some schemes being paused, slowed down or delivery phased. Ongoing review of forecast/KPI implications ongoing Inflation review/prioritisation exercise did incur some programme delay. A number of schemes on site, but forecast completions for 22/23 have slipped into 23/24 (White Rose and Halifax Bus Station) though substantial on site progress made Total OBC's approved to date: 5 OBC approvals planned in Q4: 2 Total FBC's forecast in Q4: 2 Total Start on Sites: 5 Forecast completions: 0	v to day ment. sive npleted by of
Т3	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Lead work on bus reform to drive up standards of bus travel.	Undertake a public engagement to refresh the understanding of the public view of bus travel (Q1). Establish the Enhanced Partnership (Q1). Agree the objectives and the compelling case for change for bus to ensure our bus network is inclusive and provides the connectivity the communities need (Q2). Undertake the needs assessment for bus reform, develop options for delivery of zero emission buses to West Yorkshire (Q4).	Dave Haskins, Director of Transport Policy and Delivery	Helen Ellerton, Head of Transport Policy	The Bus Service Improvement Plan (BSIP) will look to enhance the bus service offer and provide connectivity to communities. The indicators will be reported through the State of the Region report and Bus Service Improvement Plan annually. To include: - Increased customer satisfaction with local bus services BSIP targets - 7.5 (2025) and 8 (2030) (score of 1-10) - Improved housing accessibility by bus via the core bus network – BSIP targets - 55% (2025) and 65% (2030) - Improved employment accessibility by bus via the core bus network – BSIP targets – 60% (2025) and 70% (2030) - Improved satisfaction with personal security while on the bus – BSIP targets –		The Big Bus Chart is currently underway and will conclude in September 2022, analysis will follow. The Enhanced Partnership was established in April 2022. The case for change was considered by transport Committee in October 2022. Consultants are in place to undertake the bus reform needs assessment. The outcome of the assessment will be taken forward for audit. It is expected that this assessment will consider options for delivery of further zero emission buses for West Yorkshire. The assessment is progressing but there have been challenges in obtaining some operator data in a timely manner, which has led to some erosion of the programme timescale contingency.	P ding re able s have
Т4	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Further develop mass transit proposals for West Yorkshire.	Establish regular engagement with DfT on mass transit (ongoing) Obtain approval for the Programme SOBC and start work on the corridor business cases (Q1) Development of the commercial and delivery strategy, resource mobilisation (Q2)	Kevin Murray, Director of Mass Transit		An EDI strategy for Mass Transit will be published by the end of 2022. A comprehensive network of accessibility engagement groups to be established over the next 12 months in order to provide a robust forum to receive further feedback on the Mass Transit Strategy, as well as to act as a longer-term sounding board for all key decisions concerning Mass Transit's design, construction and future development. Work with the Combined Authority's Communications/Engagement and Research Intelligence teams to ensure that the planned route options engagement exercise for Mass Transit is fully accessible for all, and provides an opportunity for all communities along these routes to have their say.		Engagement with DfT progressing with nominated DfT Sponsor confirmed and dedicated Mass Transit team established. Regular monthly meetings with DfT ongoing including engagement in Transit Senior Leadership Board along with HM Treasury representation. Programme SOBC confirmed by WYCA PAT and further development of discrete SOC/OBC workstreams progressing. SOC for Phase 1 corridors progressing, and development of region-wide OBC model development progressing including extensive suite of model data collection information. Development of commercial strategies including PMO strategy progressing. IPA Routemap assessment progressing to inform development of strategies, processes and procedures. Enterprise/Client model and Target Operating Model phased development commencing. Organisational design confirmed and resource recruitment progressing. Interim resources in place to manage during resourcing development and recruitment. The Strategy will then set key principles (an EDI 'definition' for Mass Transit) that will guide the development of the Mass Transit vision endorsed by Mats act out in the Mass Transit Vision endorsed by Mass are key elements of our plans for Mass Transit team evidence base, setting out how best processes and procedures. Enterprise/Client model and Target Operating Model phased development commencing. The Strategy will then set key principles (an EDI 'definition' for Mass Transit) that will guide the development of the Mass Transit Nision endorsed by Mass are two to uri plans for Mass Transit Vision endorsed by Mass are two to uri plans for Mass Transit Vision endorsed by Mass Transi	Mayor I) Insit for pported at will le a gy will actice ected e 23. Mayor
Т5	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Build a transport pipeline, promoting active & decarbonised travel.	Review the Connectivity Infrastructure Plan scheme lists(Q2) Develop delivery plans from existing and new strategies for development, understand the gaps and develop a prioritisation process (Q3)	Dave Haskins, Director of Transport Policy and Delivery	Helen Ellerton, Head of Transport Policy	Linkage to E1 - that new transport projects support inclusive growth and our social wellbeing objectives and align with wider ambitions, through assessment against an agreed prioritisation framework.		The Connectivity Infrastructure Plan scheme lists are currently being reviewed and being considered in the context of writing a new Local Transport Plan for West Yorkshire Delivery plan development is in progress for a number of emerging and existing strategies. This will be concluded as the new Local Transport Plan development develops. Department for Transport require a new Local Transport Plan to be in place by March 2024. The new Local Transport Plan will be consulted on in Summer/Auturn 2023 and then an implementation plan for the Local Transport Plan will be consulted on later in 2023. Still awaiting guidance from DIT as to exactly what is exepcted by March 2024. This is causing significant challenge to the programme. One to one Leader discussions on the Local Transport Plan and pipeline development.	nent.
								ряденно со соорноль.	

Т6	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Bus Service Improvement Plan – year 1 delivery - Fares, ticketing and information - Network accessibility and safety	Progress toward the BSIP targets by 2025: - Bus patronage of 2019 levels plus 15% - 95% Punctuality - 99.5% reliability - 10% decrease in bus journey times - 55% of housing on core network -60% employment on core network	Dave Pearson, Director of Transport Operations and Passenger Experience	Michael Bunting, Head of Passenger Experience - Fares, ticketing and information Edwin Swaris, Head of Mobility Services - Network, accessibility	Inclusive bus network – assessment of service provision by Indices of Multiple Deprivation demographic analysis.		Bus Service Improvement Plan (BSIP) now provisionally awarded subject to formal adoption of Enhanced Partnership. Mayor's Fares initiative launched early September Work in progress on Bus Network Development Plan – to report to Transport Committee Dec 22 Target to start to deploy BSIP network funding from March 23 in line with end of Govt covid recovery funding. Commercial local bus market remains very volatile. KPI Targets will need to be reviewed please See Tran 7. bus journey reliability and punctuality, and improved bus speed has a District partner component in terms of road space allocation, parking restraint and costs, and enforcement.
Т7	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Ensure efficient delivery of Combined Authority transport services.	Reduce cost per trip per passenger on tendered bus service through increased patronage* Value for money on bus contract costs (£ per km)* Reduce transaction cost for pass issuance, MCard sales, Travel enquiries, school transport Maximum 10% overhead cost on the operation of tendered services, school transport and MCard sales.	Dave Pearson, Director of Transport Operations and Passenger Experience	Michael Bunting, Head of Passenger Experience - Fares, ticketing and information Edwin Swaris, Head of Mobility Services - Network, accessibility	Develop a database of characteristics of service users by introducing additional questions on application.		Ongoing threat of commercial bus service withdrawals and tendered bus service withdrawals due to cost inflation and continued driver shortages. This has partly been mitigated by Government (DfT) extending BRG funding until March 2023. Internal Leadership Board and Head of Transport Committee kept informed. Due to increased financial challenges, reduced levels of customer demand (80 per cent pre pnademic levels), and market volatility it unlikely that the KPI's in their current form can be acheived. Based on the Transport Levy being maintained at current levels in 23/24, there will need to be be more radical changes to tendered bus service provison across the network. Patronage targets in Tran 6 need to be rebased. Service criteria must be reviewed and revised in 2023/24, this will require formal consultation.
Т8	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Consistent delivery of customer service to transport users.	Volume stats on service use (as currently reported to Transport Committee) Service delivery stats Metroline call handling Time taken to deliver passes Digital service availability	Dave Pearson, Director of Transport Operations and Passenger Experience	Michael Bunting, Head of Passenger Experience	Develop a database of characteristics of service users by introducing additional questions on application.		Current state analysis of travel centres to assess time / motion / productivty and offer. Data collection of 16 travel centre activities underway to assess value to cusromer and current costs . New software being tested in Metroline from January 2023 and data collection will be developed to ensure utilisation matches defined service outcomes. Customer Charter finalised and to be implemented by end of Q4 to underpin and drive standards and expectations.
Т9	CREATING AN ACCESSIBLE, CLEAN & CUSTOMER FOCUSSED TRANSPORT SYSTEM	Delivery of Bus Enhanced Partnership.	The Enhanced Partnership Plan sets out a programme for establishing the Enhanced Partnership	Dave Pearson, Director of Transport Operations and Passenger Experience	Dave Pearson, Director of Transport and Property Services	Assessment of service provision by Indices of Multiple Deprivation demographic analysis.		Enhanced Partnership (EP) Scheme for delivering the Bus Service Improvement Plan now adopted First stage of BSIP expenditure approved by Transport Committee
W1	ENABLING A DIVERSE, SKILLED WORKFORCE AND ACCESSIBLE LEARNING FOR ALL	Develop a future pipeline for skills investment and implement the Employment and Skills Framework, including a Digital framework and digital skills plan.	Development of a skills pipeline and investment plan. Including the development of the digital skills plan by Autumn 2022.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Phil Witcherley, Head of Business, Innovation, Skills and Culture Policy	New plan includes how we will improve access to digital skills for those from deprived communities and from diverse backgrounds. New plan and interventions will focus on the investment priority outcomes and will be reported through the state of the region report e.g. People with no / low qualifications and people without basic digital skills		Pipeline development in progress – early consultation with Employment and Skills Committee (ESC) has taken place, with paper in next steps to go to October ESC meeting Business case agreed, with delivery to commence from April 2023. Digital Skills Framework fully endorsed and adopted with interventions for deliver currently in consultation and design The Employment and Skills pipeline continues to be developed to plan for a range of funding scenarios Employment Hub, and what will follow, is a universal service with the following priority groups low paid, low service with the following priority groups low paid low service with the following priority groups low paid lo
W2	ENABLING A DIVERSE, SKILLED WORKFORCE AND ACCESSIBLE LEARNING FOR ALL	Lead work with the Green Jobs Taskforce to produce a delivery plan for the creation of 1,000 green jobs and skills transition to net zero.	Green jobs taskforce to produce workable and socialised recommendations by January 2023 to develop green skills in the region.	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Phil Witcherley, Head of Business, Innovation, Skills and Culture Policy	Green jobs workstreams to include focus on individuals from deprived and diverse backgrounds being part of the taskforce. Creation of green jobs will support the investment priority outcomes and will be reported through the state of the region report		At the end of October the CA approved funding of £5.1m for green employment and skills interventions. Interventions are now being developed as part of a Business Justification Case. Business Justification Cases are now being developed on different sources and final funding scenarios which will impact on timescales and final delivery resources. Feedback and themes for draft recommendations were presented to the Green Jobs Taskforce in October. Following this, task and finish groups will take place in October and November to develop recommendations with Taskforce members and stakeholders. The final recommendations will be presented to the Green Jobs Taskforce in October at the last meeting in January. At the Green Jobs Taskforce in October young people who had been part of the commissioned green summer school - the Green Skills Youth Programme presented their interim findings from their research. They shared their perceptions of green jobs and advised the Taskforce on how to engage young people in the development of the recommendations. The final report will be published at the end of October.
W3	ENABLING A DIVERSE, SKILLED WORKFORCE AND ACCESSIBLE LEARNING FOR ALL	Number of businesses supported to engage with employment and skills programmes	266 (including 90 business volunteers in schools).	Phil Witcherley, Director of Inclusive Economy, Skills and Culture	Michelle Burton, Head of Employment and Skills	25% of businesses in most deprived on IMD		254 businesses supported to date against a target of 188. 24% of the businesses are from businesses in most deprived Indices of Multiple Deprivation to date against a target of 20%

			62300			For AEB:		44,366 adults supported by the end of December against a target of 43,354.	For AEB:
						- 43% Learners from ethnic minority			- Ethnic Minority Groups - 50% against cumulative profile
						groups (WY demographic 20%)			of 43%
						- 23% Learners with learning difficulties			- Learners with disabilities - 17% against cumulative
	ENABLING A					and disabilities (match WY Demographic)			profile of 23%
	DIVERSE,	Number of adults		Phil Witcherley,	Michelle	- 67% Female learners			- Female Learners - 68% against cumulative profile of
	SKILLED	supported to upskill, re-			Burton, Head				67%
W4	WORKFORCE	train or access		Inclusive	of	For non-AEB:			
	AND	employment/self-		Economy, Skills	Employment	- Ethnic minority – 20%			For non-AEB
	ACCESSIBLE	employment		and Culture	and Skills	- People with disabilities – 23%			- Ethnic Minority Groups - 50% against cumulative profile
	LEARNING FOR	op.oyo				- Women – 50%			of 20%
	ALL								- Learners with disabilities - 16% against cumulative
									profile of 23%
									- Female Learners - 52% against a cumulative profile of
									50%